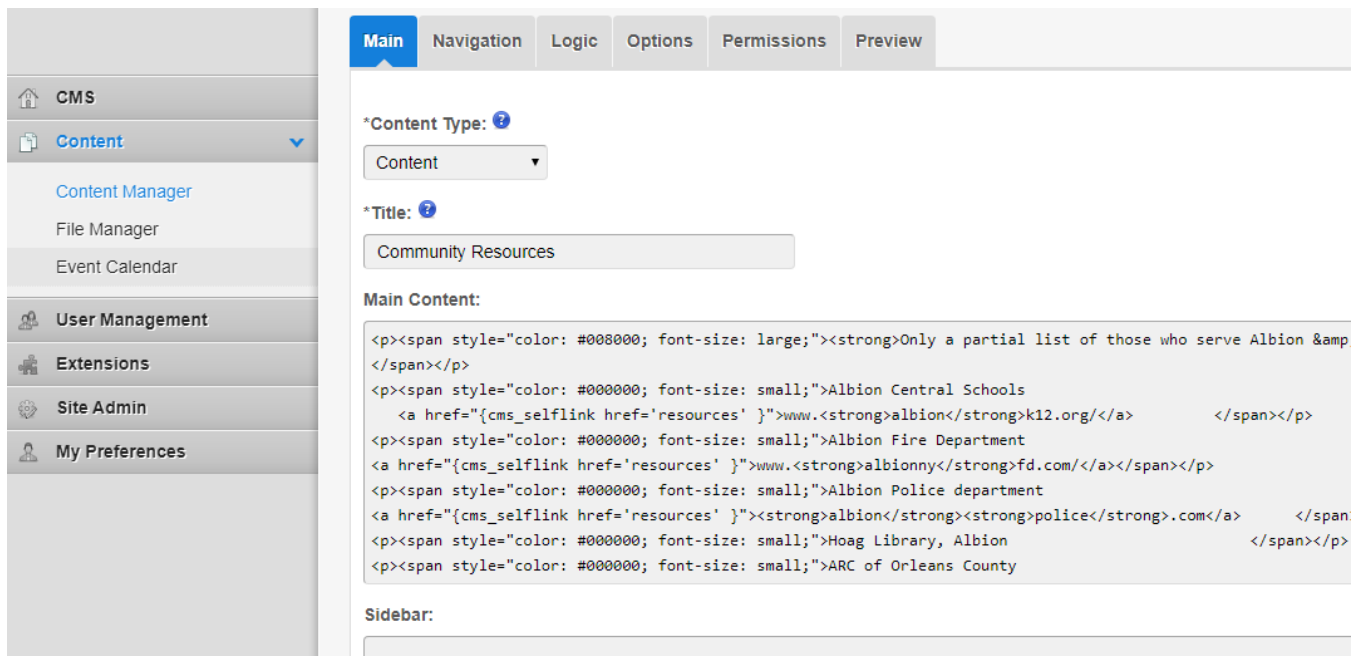
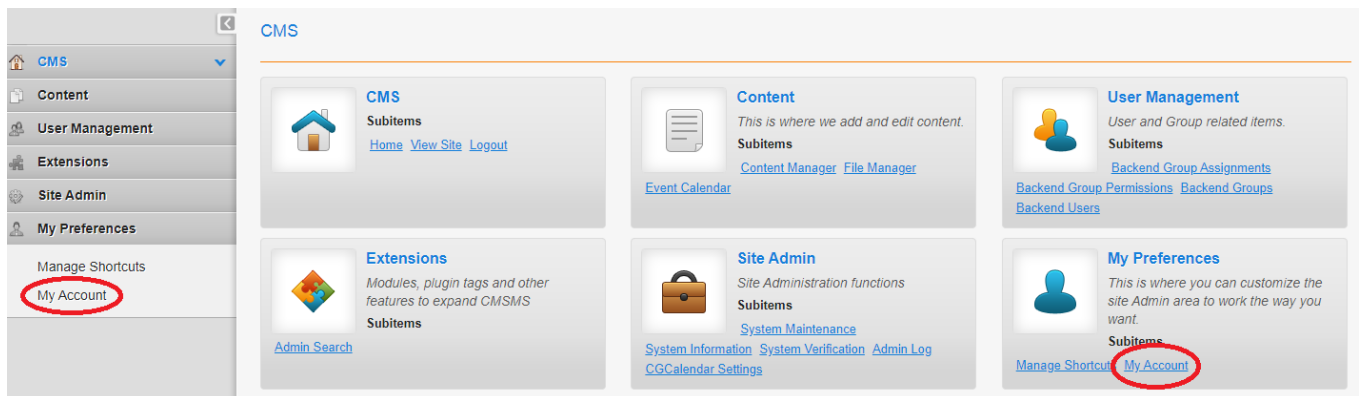


For CMS websites only – Troubleshooting HTML code view only in edit pane

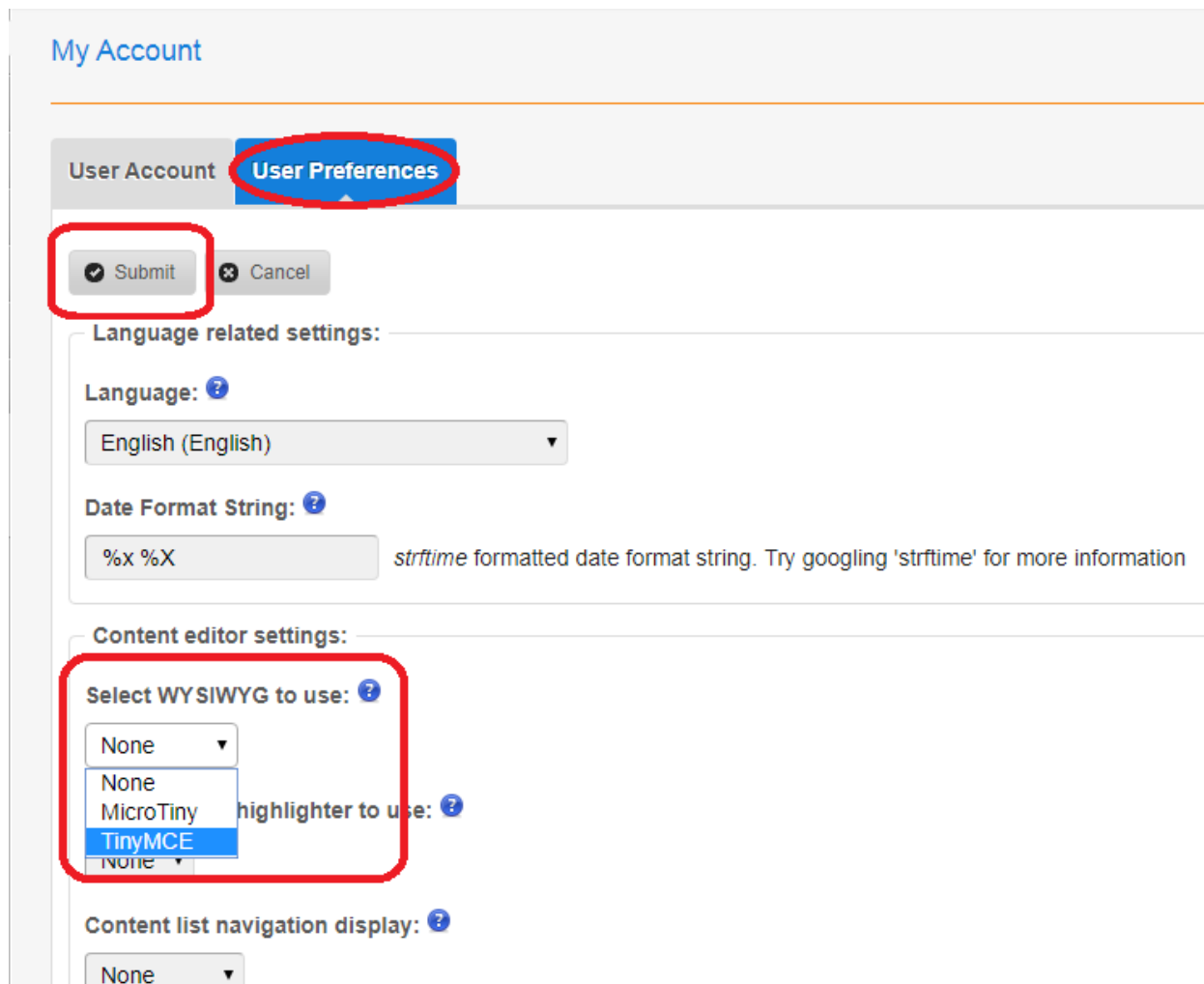


If you are currently having an issue where you attempt to edit pages on your site, but you only see the HTML code, rather than the user-facing view (example above), follow the following steps below to fix it.

From the Admin Console, select “My Account” from the User Management block, or from the User Management section in the left sidebar.



In the User Preferences tab, go to the dropdown for “Select which WYSIWYG to Use” and change it to read “TinyMCE”. When you have done this, click Submit.



The screenshot shows the 'My Account' page with the 'User Preferences' tab selected. The 'Submit' button is highlighted with a red box. The 'Select WYSIWYG to use:' dropdown menu is also highlighted with a red box, showing 'TinyMCE' selected. Other settings like 'Language' and 'Date Format String' are visible.

My Account

User Account **User Preferences**

☒ Submit ☐ Cancel

Language related settings:

Language: [?](#)
English (English) ▼

Date Format String: [?](#)
%x %X strftime formatted date format string. Try googling 'strftime' for more information

Content editor settings:

Select WYSIWYG to use: [?](#)
None ▼
None
MicroTiny
TinyMCE
None ▼

highlighter to use: [?](#)

Content list navigation display: [?](#)
None ▼

You should now be able to edit pages normally. If you are still having issues, please contact the Diocesan Office for further assistance.